

Dear FTK 2 Customer:

The release of FTK 2 has created much more confusion than we had anticipated, so we would like to take a moment to once again clarify a very important point. FTK 2 is not meant to be a replacement for FTK 1 for all customers. While some customers will likely see FTK 2 as a superior solution and make the move, some will no doubt prefer the simplicity and minimal hardware requirements of version 1. It is for that reason that we are committed to not forcing our customers to choose between the two. Not only does every dongle of FTK 2 ship with a full working copy of FTK 1 (both solutions can be utilized at the same time), but we are continuing to support and develop FTK 1. A new version of FTK 1 will be released shortly with some powerful new features, and there will be additional new releases in the future.

We acknowledge there are challenges with FTK 2, such as slow processing, complex installation and GUI response issues. We are very well aware of these issues and diligently working on addressing them as quickly as possible. Over time, as we learn to take greater advantage of the power that a database-driven approach provides, we believe the vast majority of the customer base will transition. However we are not now, nor do we plan to in the future, forcing customers in one direction or the other. There are situations in which a database-driven solution is better and situations in which a memory-based solution is best. Therefore we are enabling you with both, and will allow you to decide when to use each.

We appreciate the continued feedback and support. We know we have not made it the easiest transition and for that we apologize. It is nobody's fault but our own as the product manufacturer. So AccessData is committed to making FTK 2 easier to use and to providing continued customer support and educational resources for those who are interested in them.

Recent and Upcoming Updates

Version 2.0.2

We recently released 2.0.2, which included several key enhancements to the solution:

- Simplified installation
- Cases open faster
- Improved indexing of Chinese, Japanese and Korean text
- New carver for .lnk files and parsing of windows .evt (event logs)
- A number of GUI performance enhancements:
 - Switching between tabs
 - Default filters apply quicker
 - Overview tab expands and collapses quicker

Coming soon v2.0.4:

- 64-bit support
- Vista support
- Additional UI enhancements
 - Faster Quickpicks
 - Faster display of lists

Version 1.7.2:

- A new multimedia container
- Ability to include a thumbnail view of bookmarked graphics to your report
- New database to overcome the ~2 million items limitation
- Ability to filter on thumbs.db files

Coming soon — Version 1.8:

- RSR functionality (automated generation of registry reports)
- Microsoft Office 2007 support (recognition, indexing and display)
- New containers in the Email tab (webmail and other email)
- Bookmarking email attachments with parent email support
- Recursive file export (from the file, back to the root of the drive)

We encourage feedback on all our products. feedback@accessdata.com.

Sincerely,

AccessData

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